

Personal Satellite Network / GMPCS
(Ph) 703-330-9028 (Fax) 703-995-0771
www.skyhelp.net sales@skyhelp.net

Please fill out, initialing pages 1 & 2, signing page 3, then return to PSN via fax / e-mail / mail.

GMPCS Sign off

SERVICE AGREEMENT FOR GLOBALSTAR SERVICES

Part 1 CUSTOMER INFORMATION:

Company Name (if individual see-below)		
Primary Contact		
Individual Account Name		
Social Security Number		Date of Birth:
Address		
City	_State _	Post Code
Country	_	(Also attach legible copy of drivers license or passport)
Phone (Daytime)	_	Phone (Evening)
FAX	_	Cellular
E-Mail:	_	Dealer

Part 2 Service Plans – Post Paid:

One time Activation Fee of \$ 50.00 per Phone and:					
Basic Plan	\$ 39.95 / Month	Includes 40 Minutes	\$ 0.99 additional Minutes		
Standard Plan*	\$ 49.95 / Month	Includes 120 Minutes	\$ 0.75 additional Minutes		
Traveler Plan*	\$ 99.95 / Month	Includes 400 Minutes	\$ 0.65 additional Minutes		
Value Plan*	\$ 249.95 / Month	Includes 1250 Minutes	\$ 0.55 additional Minutes		
Saver Plan*	\$ 499.95 / Month	Includes 3000 Minutes	\$ 0.50 additional Minutes		
Emergency Plan	\$ 349.00 Annual Fee	Phone is ready for instant use	at \$ 1.99 per Minute		
* Includes Voice Mail - (Voice mail with Basic or Emergency Plan is an additional \$7.95 per Month)					

Included Minutes:

Included Minutes in Monthly Service and Additional minutes apply <u>only</u> in Home Calling Area. Roaming and long Distance charges may apply, depending on where the call is terminated and or originated. Please see GMPCS Rate & Coverage Sheet.

Emergency Plan:

A Prepaid Annual Fee of \$349.00 plus the Activation Fee (\$50.00) will be charged to your account. There will be no addition charges made, unless the Satellite Phone is used. Whereupon you will be charged \$1.99 per minute for calls made including Long Distance and Roaming in Zone ONE. When roaming in Zone Two, calls will be charged at \$2.99 per minute. This plan can be changed to a Post Paid plan with a \$25.00 Activation Fee.

Part 3 BILLING / PAYMENT: (Please select ONE Billing and ONE Payment Method)

A/ Billing:	
I ELECT to receive ONLINE BILLING NOTIFICATION, utilizing the en	nail account on Page ONE, GMPCS to provide login
I DECLINE ONLINE BILLING NOTIFICATION, and I understand that statement.	t I will incur a \$4.95 monthly fee for a printed and mailed
B/ Payment:	
<u>DIRECT MONTHLY BILLING:</u> Subject to Individual or DUNN & BRA	ADSTREET Credit Check.
AUTOMATIC CREDIT CARD DEDUCTION:	
Card Number Security (*Security Code can be found on the back of the Card - 3 digits M/C & V	Code* Expiration(MM/YY) isa, 4 for AMEX on Front.)
Exact Name on Credit Card:	
Exact Credit Card Billing Address:	
City State	Security number) are subject to a \$500 deposit for each terminal.
Part 4 Global Star Satellite Phone Information	<u>n</u>
DEC ESN:	MIN: <u>254-</u>
Dealer:	Dealer Code:
All Service Agreements are for a minimum one (1) year term. I acknowledge that I have read and understand all the terms and conditions inclusively, or if I am signing in a representative capacity, I agree that the entity for an entity, I represent that I am a duly authorized representative of that entity (nare this application in my official capacity as indicated below at "Title." If I am represt document has been authorized by all necessary corporate actions. I authorize Gaccess and review the information and references identified in this application, identifying the financial status and creditworthiness of the applicant.	which I am signing will be bound thereby. If signing on behalf of med above at "Customer Billing Information") and I have submitted enting a corporation, I acknowledge that the execution of this MPCS Personal Communications Inc. or its representatives to
Customer Authorization Title Date	GMPCS Authorized Representative Date
Service Agreement - Globalstar	7/5/2004

7/5/2004

GMPCS PERSONAL COMMUNICATIONS INC. Mobile Satellite Services Terms and Agreement

- (1) Availability Of Limited Service: Service is generally available to satellite terminals equipped for this service when within the satellite footprint. Service is furnished to Customer or Customer's authorized user. A telephone number may not appear in more than one terminal. Customer has no property right in such number. GMPCS reserves the right to assign, designate, or change such number, when, in its sole discretion, such action is reasonably necessary in the conduct of its business.
- (2) GMPCS Service: Customer has contracted to have GMPCS provide the service under the terms detailed on the front page of this Agreement at Section II. Basic Inmarsat Service is provided via the France Telecom global Inmarsat Phone network utilizing land earth stations in Aussaguel France and Perth Australia. Some Inmarsat Services are provided through resale agreements with Telenor and/or Station12/Telstra. Globalstar service is provided through stations operated by and roaming agreements of Globalstar USA. Iridium service is provided by Iridium Satellite LLC. Customer agrees to remain as a subscriber of the service for a period of one year from the date of service activation, and furthermore, agrees to pay any applicable activation, monthly service, service usage fees and any applicable taxes thereon. GMPCS reserves the right to change rates at anytime.
- (3) Data Transmission Use & Dropped Calls: Due to the technical nature of data setups and the inherent sophistication of data transmission through a variety of operating systems, GMPCS makes no representation as to the success of data calls through the system. Customer agrees that all data call attempts regardless of ultimate successful transmission and termination will be paid for and no credits will be given in the event of dispute of this nature. Along with potential incorrect use (i.e.: next to a building/obstruction), the Iridium system (a low earth orbiting satellite constellation) has inherent flaws and anomalies that can create dropped calls of either voice or data nature. Dropped calls will not be credited. GMPCS can provide data setup technical support beyond the normal provided setup instructions at an additional charge. Please consult with a sales representative for more details.
- (4) Early terminations: Early terminations during the first year of service are subject to a \$250.00 cancellation fee. Customer may renew for successive one (1) year service periods at the same terms and conditions contained herein. Notice of termination should be made in writing to the GMPCS Customer Service Department at 1501 Green Rd. Suite A-B, Pompano Beach, FL. 33064 USA no less than thirty (30) days prior to the expiration of any term of this Agreement. This Service Agreement cannot be assigned without the written consent of GMPCS. GMPCS reserves the right to terminate this Contract at any time during the contract period.
- (5) Invoicing and Guarantee of Payment of Services: GMPCS wll invoice customer monthly. This bill is due and payable upon receipt. Monthly recurring charges are billed monthly in advance. Customer understands that they are responsible for all air time charges, including but not limited to direct airtime, long distance and roaming charges (if applicable), and charges for any Customer-elected, value-added services (when available). Payment must be made in U.S. Dollars. Customer requests for direct billing are subject to credit approval and may be subject to required deposits and/or direct payment by credit card or a guarantee authorized against a valid accepted credit card.
- (6) Taxes: The price of the service does not include sales, usage, excise, ad valorem, property or any other taxes now or hereafter imposed, directly or indirectly, by any governmental authority or agency with respect to the Service. Customer shall pay such taxes directly or reimburse GMPCS for any such taxes.
- (7) Deposits: Mobile Satellite services are granted subject to credit approval by GMPCS. GMPCS requires the establishment of credit or the ability to pay invoices according to the established terms. Deposits may be required for Non-US citizens or customers who do not have established credit. Customers will be advised prior to service activation if a deposit is required. Deposits will be refunded at service or contract termination.
- (8) Non-Payment / Breach: A late charge of the lesser of 1-1/2% per month will be applied to each of Customer's service bills not paid by the due date. This late charge is applicable to the unpaid balance as of the due date. Customer shall pay GMPCS all costs including, without limitation, reasonable attorney fees, the fees of any collection agency, and any other costs incurred by GMPCS in exercising any of its rights under the Agreement. Should Customers service be suspended for non-payment GMPCS will charge a decommissioning fee of \$50.00 per mobile terminal for re-activation of the suspended terminal.
- (9) Contractual Limitations: During the contract period, customer may change their pricing plan to a higher bundle free of charge. Moving to a lower pricing plan with fewer included minutes will incur a fee of \$50.00 and will renew the twelve month contract period.
- (10) Limitation of Liability: The satellite services provided by GMPCS may be temporarily interrupted, delayed or otherwise limited and is not available everywhere in the world. GMPCS makes no representation that it can provide uninterrupted service. Furthermore, GMPCS shall have no liabilities or credit due for interrupted service unless caused by the gross negligence of GMPCS. GMPCS shall not be liable for acts or omissions of other carriers, equipment failures or modifications, acts of God, strikes, government actions, or other causes beyond our reasonable control. GMPCS MAKES NO WARRANTIES WITH RESPECT TO THE SERVICE OF ANY KIND WHATSOEVER, EXPRESSED OR IMPLIED, EXCEPT AS SPECIFICALLY PROVIDED IN THIS AGREEMENT. THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR ANY PARTICULAR PURPOSE ARE HEREBY DISCLAIMED AND EXCLUDED. GMPCS SHALL NOT BE LIABLE TO ITS DISTRIBUTOR OR CUSTOMER OR ANY THIRD PARTY FOR ANY SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES.
- (11) Subscriber Terminals and Equipment: Unless provided otherwise, GMPCS is not responsible for the installation, operation, quality of transmission, or maintenance of Customer equipment. If Customer's equipment is stolen, Customer is responsible for all charges as agreed upon in this Agreement.
- (12) Licensing: Customers wishing to operate satellite phones while in foreign territories shall be required to obtain any and all licensing or approvals that may be required to operate within that territory. GMPCS does not guarantee any authority to radiate from territories other than those allowing trans-border operations of Inmarsat equipment.
- (13) Governing Law: This contract is governed by the laws of the State of Florida and applicable tariffs.

Service Agreement - Globalstar

(14) CUSTOMER AGREES THAT ANY LEGAL PROCEEDING COMMENCED BY ONE PARTY AGAINST THE OTHER, SHALL BE BROUGHT IN ANY STATE OR FEDERAL COURT HAVING PROPER JURISDICTION WITHIN THE STATE OF FLORIDA. BOTH PARTIES SUBMIT TO SUCH JURISDICTION AND WAIVE ANY OBJECTION TO VENUE AND/OR CLAIM OF INCONVENIENT FORUM.

Signature	Date